



OLYMPIC
AIRLINES

MIAMI OFFICE:
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Miami, FL 33132
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Dear Sir/Madam:

September 4, 2009

RE: Reference for Dimitrios Fliakos

As District Sales Manager for Olympic Airlines, I have known and had the opportunity to work with Dimitrios Fliakos, for over 20 years. During that time, Dimitrios' support of Olympia Tours helped promote tourism to Greece, and also enabled Olympia Tours to cultivate the Greek ethnic market in South Florida. These efforts help boost Olympic Airlines production for my assigned region.

Dimitrios is a resourceful, creative, and solution-oriented individual who was frequently able to come up with new and innovative approaches to dealing with the data processing demands of the travel industry.

I would highly recommend Dimitrios in any capacity where a high level of customer service and technical proficiency are required. Dimitrios is a hard-working self-starter who invariably understands client needs and technical issues from the outset, and how to address them quickly and effectively.

On the interpersonal side, Dimitrios has superior communication skills. He is very approachable and willing to assist when and where needed. He is highly respected, as both a person and a professional, by colleagues, employees, partners, and customers alike.

Sincerely,

Fokas Drakalovich
District Sales Manager
Olympic Airlines