

All Travel Network, Inc.

**21205 N.E. 37 Ave, #1602
Aventura, Florida 33180
305-935-6622**

August 7, 2009

Dear Sir/Madam:

RE: Reference for Dimitrios Fliakos

I had the opportunity to work with Dimitrios Fliakos, during our tenancy at the Aventura Business Center (ABC). Dimitrios directed business and network operations for the seventy-five-suite office facility.

Our organization relied on the proper functioning of ABC's computer network and IP telephone system, and on a level of service that would enable us to meet the demands of our daily business operations as well as to comfortably welcome clients to our offices.

To this end, Dimitrios' technical and operational management responsibilities were critical to our profitability. Dimitrios proved to be technically competent and adept, and was an important resource when it came to porting our telephone numbers from ATT into PAETEC and subsequently customizing our telephone system to suit our needs.

Dimitrios is a resourceful, creative, and solution-oriented individual who was frequently able to come up with new and innovative approaches to tenants' issues. He functioned well amongst the tenants and worked effectively in driving the overall center's operations.

I would highly recommend Dimitrios in any capacity where a high level of customer service and technical proficiency are required. Dimitrios is a hard-working self-starter who invariably understands client needs and technical issues from the outset, and how to address them quickly and effectively.

On the interpersonal side, Dimitrios has superior communication skills. He is very approachable and willing to assist when and where needed. He is highly respected, as both a person and a professional, by colleagues, employees, partners, and customers alike.

Sincerely,

Mark M. Herman
Director